



[Knowledgebase](#) > [Email Hosting](#) > [Accessing your cPanel webmail](#)

Accessing your cPanel webmail

Scott Cove - 2026-05-07 - [Email Hosting](#)

Update (04/05/2026):

As an additional security measure to help protect your data, effective 1 May 2026, access to Micron21 website hosting management services will require IP address authorisation before a connection is permitted.

The following guide outlines the steps required to authorise your IP address:

<https://support.micron21.com/kb/articles/using-ftp-ssh-webauth-with-micron21-shared-web-hosting-services>

Overview:

All of our web hosting plans come with the ability to create email accounts that are accessible with email applications such as Microsoft Outlook. On mobile devices such as Android and iPhones, these email accounts can be accessed using webmail through a web browser.

Prerequisites:

Validate your IP address via the [Micron21 WebAuth](#). For more information, you can review our [WebAuth article here](#).

Method:

1. Navigate to your webmail login. This can be found by appending "/webmail " at the end of your website address. For example, <https://YOURDOMAIN/webmail>, where [YOURDOMAIN](#) is your website address.
2. To access the webmail itself, click on the blue "Open" button.
[Click here to show the screenshot](#)

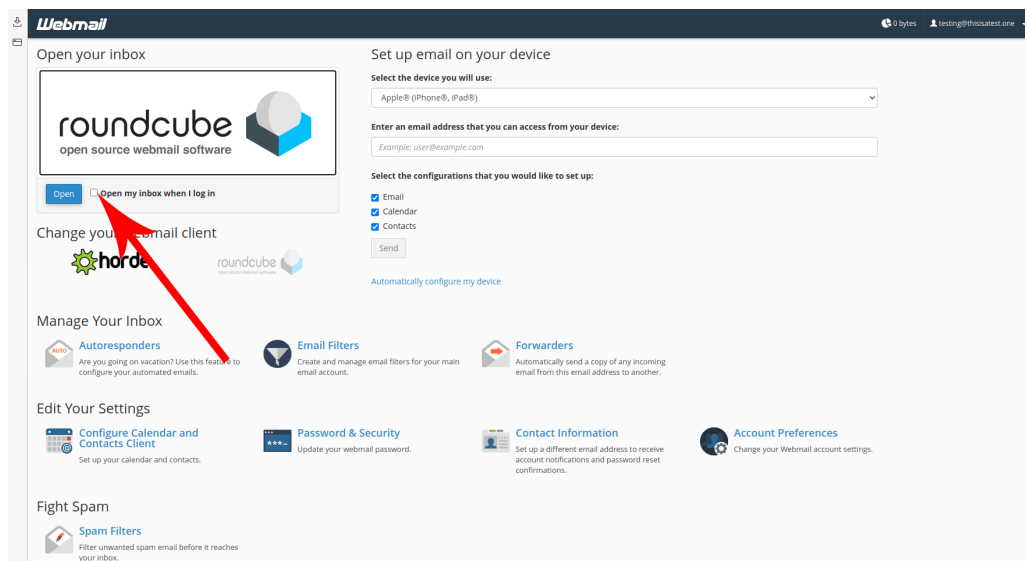
Webmail

Email Address

Password

3. If you do not want to see the management page in the future, check the box "Open my inbox when I log in" before you click open.

[Click here to show the screenshot](#)



4. You should now see your inbox. If you want to go back to the webmail management page, click on the "Webmail Home" button on the left side menu bar.

[Click here to show the screenshot](#)

