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Using FTP/SSH Webauth with Micron21 shared web hosting services

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Overview:

As a security measure, before you can use FTP, sFTP or MySQL to connect to your Micron21 website hosting plan, you will need to authorise connections from your IP address.

The following guide will list the steps required to authorise your IP address.

Method:

- 1. In a web browser window, go to https://webhostauth.micron21.com
- 2. Complete the reCAPTCHA challenge (the "I'm not a robot" box)

Method for SSH Access

- 1. Contact Micron21 Support at support@micron21.com
- $2. \ \ Supply your \ cPanel \ username \ and \ server \ name$
- Once confirmed with the support team, in a web browser window, go to https://webhostauth.micron21.com
- 4. Complete the reCAPTCHA challenge (the "I'm not a robot" box)